

## Quality Policy

TeknoDetaljer in Järfälla AB shall be perceived by the customer as a competent partner who delivers complete solutions and assignments within the area of subcontracting, and within the area of spring coilers, spring separators and related products and services of the right quality at the right time.

This achieved by:

### 1. SATISFIED CUSTOMERS

- We all collaborate to strive for satisfied customers and that each delivery or work performed meets the customer's requirements and expectations.
- Focusing on the customer and tailor our offer within our standard offering to the customer's needs.
- Offering a solution that is optimal over the life time of the project.
- Delivering equipment with high reliability and low operating and maintenance costs.
- Engaging in solving customer needs so that each customer and project becomes a good reference.

### 2. RIGHT FROM ME

- Our quality work is based on doing right from start and all the way to the customer.
- Following the procedures of our quality system in our daily work.
- Being organized and have a good work environment in our workplace.

### 3. CONTINUOUS IMPROVEMENT

- We will follow established procedures and legal requirements as well as constantly keeping us informed about updates of these, and introduce improvements to our quality system as well as to our product quality.
- These improvements are made by meeting the company's annual quality targets.
- Competence development is both an entitlement and an obligation.
- In every situation, the company will respect climate and the environment.

All employees shall have knowledge of our quality procedures and take responsibility for compliance with our quality policy.

Well-functioning quality work is a prerequisite for satisfied customers, our development, high profitability and long-term success.

Järfälla, February 16, 2022



Cecilia Hägglöf, CEO